

News Update: Quality Strategy 2025

Date: Jan 2025



Quality strategy

As we step into a new membership year, Lantra Highways Department would like to share our plans and changes to the Quality Strategy.

The fundamentals of any quality strategy is to assure verification and assessment decisions are delivered to the standards.

Previously, our quality strategy concentrated on auditing our training providers and whilst this remains an important element of our work, we will only audit once every membership year.

Part of the changes will show an increase in verification of e-portfolio's for our Assessor and Internal Quality Assurer network; and the method of how these are verified.

We are also introducing 'spot' visits (unannounced) for training delivery which will highlight and confirm the high standards that our Instructor network are delivering to.

What else is happening?

Verification of e-portfolios (logbooks)

Current approved Assessors and Internal Quality Assurers (IQAs) verifying e-portfolios (logbooks) will be required to complete an e-portfolio Standard Setting Event (SSE) by **31st March 2026**.

New applicants for the Assessor role will need to successfully complete an e-portfolio SSE followed by a review and verification (sign-off) of their first completed e-portfolio, by a Lantra approved External Quality Assurer (EQA).

IQAs who verify e-portfolios as part of their role, will also need to successfully complete a SSE.

Note: New Assessors will be classed as a Trainee Assessor until their first e-portfolio has been verified by an EQA.

Dates for the SSEs will be published in the coming weeks in preparation for the new membership year.