



# IMS - Liaison Officer Role

## At a glance...

### Assessed Customised Provision

Duration Notes:	3 hours
Delivery Method:	E-learning
Recognised by:	Lantra Awards
Prerequisites:	Site / Local / National Incident Management Team workshop is desirable and recommended.

## Introduction

This course have been designed to provide participants with greater knowledge of the specific role of Liaison Officer in an Incident Management System.

## Overview in brief

***This Lantra-accredited Customised Award is exclusively developed and delivered by a Lantra-approved Training Provider, who meets our quality standards. The course is specifically tailored to meet learners' needs. For further details about the course content and delivery locations, please contact the Training Provider using the details provided below.***

The minimum age to undertake this course is 16.

To provide participants with greater knowledge of the specific role of Liaison Officer in an Incident Management System, with reference to the Forestry Commission Incident Management System, Defra Generic Plant Health Contingency Plan and other approaches, to provide the knowledge to work effectively as part of a Site, Local or National Incident Management Team for incidents or events.



This is for either internal working or external interoperability and/or coordination with other organisations and the emergency services using JESIP.

The delivery method for this course is either E-Learning or Classroom.



***This course is delivered by the Forestry Commission and all enquiries should be sent to [fc.training@forestrycommission.gov.uk](mailto:fc.training@forestrycommission.gov.uk).***

## The finer details

The course provides knowledge and assessment on:

- Principles of Incident Management
- Liaison Officer
- Civil Contingencies and Multi-Agency Working
- Structure and Management of an Incident
- Shared Situational Awareness and Decision Making
- Levels of Command and Control
- After Action Review and Organisational Learning

## Who should attend?

Junior, middle and senior managers in the land management and Plant Health sectors who would work at Site, Local and/or National levels, respectively, who undertake the role of the Liaison Officer.

This can be for a wide range incident types and events including, but not exclusive too; Plant Health, Animal Health, Wildfires, Missing Persons, Pollution, Storms/High Wind damage (including windblow) as well as recreation sites, visitor centres, public engagement, volunteer programmes, festivals and concerts.

## What will be covered?

The following is covered:

- What is Incident Management and the core principles as defined in the Forestry Commission Incident Management System (FCIMS)





- Role, Responsibilities and Tasks of the Liaison Officer.
- Working with other organisations and responders.
- How to develop effective Incident Management Team structures.
- How to improve shared situational awareness and decision making.
- How to effectively use command and control.
- How to be part of an effective After Action Review.

## Other areas of interest

[Wildfire Management Plan Module](#)

[Vegetation Fire Operator Module](#)

[Vegetation Fire Foundation Module](#)

[Wildfire Liaison Officer](#)

[Site Incident Management Team Workshop](#)

[Prescribed Fire Manager Module](#)

[National Incident Management Team Workshop](#)

[Local Incident Management Team Workshop](#)

[IMS - Team, Section and Group Leader Role](#)

[IMS - Subject Matter Advisor Role](#)

[IMS - Safety Officer Role](#)

[IMS - Response and/or Recovery Officer Role](#)

[IMS - Planning Section Role](#)

[IMS - Planning Officer Role](#)

[IMS - Operator Role](#)

[IMS - Operations Commander Role](#)

[IMS - Observer Role](#)



[IMS - Logistics Officer Role](#)

[IMS - Investigation Officer Role](#)

[IMS - Intelligence Officer Role](#)

[IMS - Incident Controller and Deputy Role](#)

[IMS - Finance Officer Role](#)

[IMS - Duty Officer Role](#)

[IMS - Division and Sector Commander Role](#)

[IMS - Communications Officer Role](#)



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