



# Sports Turf Leadership and Management: Effective Communication and Decision Making

## At a glance...

### Customised Provision

Delivery Method: Classroom

### Introduction

An ideal introduction or refresher for:

- Evaluating and validating sports turf information
- Data collection
- Decision making
- Developing records and communicating with key stakeholders in sports turf business

### Overview in brief

This course is aimed at individuals that either work or aspire to work in sports turf management. The course is an ideal introduction and/or refresher training to reinforce good practices for evaluating and validating information; decision making, developing essential records and communicating effectively with key stakeholders involved in sports turf business.

### Who should attend?

The typical learner will be working towards or currently in a supervisory or management position. This course is also ideal supplementary training for Advanced Apprentices of sports turf.

The entry requirements are for Learners to have or be working towards a level 3 qualification. All applicants previous qualifications and experience will be reviewed to ensure appropriateness of the course.

- Trainee Golf Course Managers
- Trainee Sports Turf Managers



- Golf Course Managers
- Deputy Golf Course Managers
- Head Greenkeepers
- Deputy Head Greenkeepers
- Assistant Sports Turf Operatives/grounds people
- Assistant Greenkeepers
- Assistant Sports Turf Operatives/grounds people
- Assistant Greenkeepers
- Level 3 Apprentices of golf or sports turf
- Level 3 sports turf trainees
- Level 2 sports turf and greenkeeper apprentices



## What will be covered?

Evaluate information for valid decision making

Develop policy documents for managing, monitoring and reviewing sports turf facilities

Communicate effectively with sports turf-related business stakeholders (e.g. committees, directors, general managers etc)

